



Secure Supplies - TERMS



DELIVERY & COLLECTION



STORE RENEWABLE ENERGY

- Solar PV
- Solar Thermal
- Wind
- Hydro
- Geothermal
- Biogas
- Natural Gas

DESIGNED FOR
2020 & BEYOND

Secure Supplies GAS variety Cylinders are **DELIVERED & COLLECTED** using Our own Vehicle Fleet.

Delivery charges* *Will apply* which cover both delivery and collection of empties.

*(Please note, for a small number of customers, this may **not** be possible due to location. Please check expected delivery date in your Order Summary)*

ANSWERS to Your **FREQUENT ASKED QUESTIONS** are *Found on Our official Website* using the **Web Link** below...

DELIVERY & COLLECTION

- 1) What are your delivery options and charges ?
- 2) How do I check the delivery status of my order ?
- 3) How do I change or update my delivery details online ?
- 4) Do you deliver outside of CBD or State ?
- 5) How can I arrange an emergency delivery ?
- 6) I missed the delivery of my order, how can I arrange re-delivery ?
- 7) Can I collect an order ?
- 8) An item is missing from my order, what should I do ?

ISO9001-2015



GJB9001B-2009 (MIL)

Secure Supplies Product/s Meet Customers Demands.

Authorized Representative



Website

<https://www.secure.supplies/gas-delivery-collection>





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GAS ORDER - Questions



Secure Supplies GAS & CYLINDER ORDERING process is Fast & Simple, Our **TEAM** is Ready & Awaiting to Assist You to GET YOUR GAS... GET ORDERING NOW !!!

ANSWERS to Your **FREQUENT ASKED QUESTIONS** are *Found on Our official Website* using the **Web Link** bellow...

United States of America (USA)

- 1) Can I repeat an existing order ?
- 2) Why can't I place any orders ?
- 3) How do I change or cancel an order ?
- 4) Can I buy in-store ?
- 5) Can I order over the phone ?
- 6) Can I view orders and deliveries for orders placed over the phone or in-store ?

Ordering GAS & Cylinders

- 1) Why is there a restriction placed on some gas products and how can they be removed ?
- 1) How do I order a special gas mixture online ?
- 2) Can I buy a cylinder from Secure Supplies ?
- 3) Will Secure Supplies fill my cylinder ?
- 4) My cylinder holdings are wrong, what do I need to do to correct them ?
- 5) How do I get a copy certificate for an order I've placed ?
- 6) How do I place an order for collection-only for my empty cylinders online ?
- 7) How can I view the serial numbers of the cylinders I have on site ?
- 8) How do I report lost or stolen cylinders ?

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